

## Still Open for Business - Our COVID-19 Policy

Dear Winnipeg Deck and Rail customers,

In light of recent events with regards to the Covid-19 outbreak, we are taking extra precautions to ensure the health and safety of all of our customers and employees. **Our business will remain open and we will still be installing.**

### *Choosing your railing:*

- We understand that visiting our showroom is one of the best ways to choose a colour and style of railing. The showroom at 1149 St Matthews Ave will remain open for viewing. We will be cleaning and sanitizing samples, doorknobs and other surfaces after each customer visit as a precaution. Once you arrive at the showroom, if there is no salesperson available, please call the office number (204) 415-4422
- We encourage you to browse our website to see photos of the product if you are worried about leaving self-isolation.
- We will always be available by phone (204) 415-4422

### *Quotes and Ordering your railing:*

- The vast majority of projects do not need to be pre-measured before providing a quote, all we need is a simple photo, sketch with approximate dimensions, or floor plans for the home
- We can email photos and quotes, as well as process credit card transactions over the phone, so there is no need to pay in person if you feel uncomfortable.

### *Installation:*

- For the vast majority of projects, there will only be one installer performing the installation. He will be working alone outside, so there is a low risk of close contact.
- We can arrange for the installer to do the work outside without coming to the door and speaking with you, if you feel more comfortable remaining in self-isolation.

We hope to hear from you soon, and we wish you all the best for 2020.

Kind Regards,

- Winnipeg Deck and Rail Team